



## Privacy Policy

Rwood Premium Decks respects your privacy and strives to help you protect your personal information. This Privacy Policy is intended to inform you of how we use the information you provide to us and with whom it is shared.

### USE OF PERSONAL INFORMATION

We use the information you give us to perform the services you request. For example, if you fill out a form requesting more information about Rwood Premium Decks, we will use the information you provide us to contact you about Rwood Premium Decks products. We may also use information you provide us or information we collect to help us improve your experience on our website, or to process a warranty claim.

### YOUR CONSENT

By using our website and specifically by filling out one of the Rwood Premium Decks online forms or tools, you consent to our collection and use of your personal information as is described in this Privacy Policy. If we change our Privacy Policy, we will post those changes to this website. This Privacy Policy was last updated January 1, 2019.

### MARKETING PURPOSES

We collect information to provide you with services, deliver products to you, and to keep you informed about our products.

For example, if you provide your information to us, we may use it in the following ways:

- To provide you special offers, news, updates, and promotions;
- To deliver sample materials or orders; or
- To register or process warranty claims.

Your information may also be shared with Rwood's dealers, distributors or contractors on an aggregated, non-personal basis. When Rwood Premium Decks shares such information with dealers, distributors or contractors, it is not traceable to any particular user and will not be used to contact you again. We will not sell, rent, exchange or share your personal information with any third parties without permission or except as described in this Privacy Policy.

### THE TYPE OF INFORMATION WE MAY COLLECT

If you fill out a form with Rwood Premium Decks online, we may collect your contact information, such as name, address, email, and telephone number. We may also collect your payment information. When you visit our website, we may also collect your internet protocol (IP) address, browser type, operating system, computer or mobile device type, or navigation and clickstream information. This information is used to help us improve users' experience our website.

### COOKIES

By accessing and using our website or other services, you are agreeing to the terms of this policy. Please do read this cookie policy carefully so you know what we are doing with your information. We may update this cookie policy from time to time and will post any changes here so it's a good idea to come back occasionally and read through it again. This cookie policy was last updated on January 1, 2019.

Our website and services use cookies to distinguish you from other users of our services and to provide increased functionality when you are using our services. This helps us to provide you with a good experience when you browse our website and also allows us to improve our website and our services.

Unless you have adjusted your browser settings to refuse cookies, our systems will issue cookies as soon as you visit our website or access other services. If you have switched off cookies then some of the functionality of our services may not be available to you. The cookies that we use on our websites only collect anonymous information to optimise our services, and do not collect personal information.

### **CORRECTING AND UPDATING YOUR INFORMATION**

We retain the information you share with us for as long as we need to in order to provide you the services you request. We also retain other data generated by you (i.e., data generated when you browse our website) in a depersonalized or aggregated form in order to help us improve users' experience on our website. We may also retain your information for a reasonable period of time for Rwood Premium Decks to conduct audits, comply with our legal obligations, resolve disputes, or other legitimate business interests. If you believe any personal data we maintain about you is incorrect or incomplete, you may ask us to correct it. In addition, you may ask for a copy of it, or you may ask us to delete it. If you have a request about your data or any concerns about the information you provide to us, please contact us at [contacto@rwdeck.com](mailto:contacto@rwdeck.com).

### **WHERE YOUR DATA MAY BE SENT**

If you are located outside of the Mexico, United States or Canada we may transfer the personal data you provide to us to Mexico or the United States. By sharing your data with us, you consent to the transfer of your data to Mexico or the United States.

### **OTHER IMPORTANT PRIVACY INFORMATION**

**Children's Privacy.** We do not knowingly collect any personal information from children under the age of 13 without parental consent, unless permitted by law. If we learn that a child under the age of 13 has provided us with personal information, we will delete it in accordance with applicable law.